

Date: October 11, 2019 Time: 19:20

Memorandum from Road Transport Department of Malaysia (JPJ).

Dear DOB passengers,

**IMPORTANT NOTICE!**

**E-HAILING SERVICE CONTROL**

With reference to the abovementioned :

1. Please be informed that E-hailing services regulations will be commenced starting October 12, 2019. All passengers and drivers shall comply with the following:

A. Airport Arrival pick up location of passengers at KLIA and KLIA 2

i. All E-hailing passengers arriving from KLIA and KLIA 2 airports are **MUST** be carried out at Level 1 E-hailing Pickup Area **ONLY**.

ii. Drivers are **ONLY** given a grace period of 5 (Five) minutes to pick up passengers. Failure to do so will result in driver being charge RM 10.00. Cooperation from DOB passengers is utmost appreciated to ensure a smooth pick up.

B. PSV Vocational License (Taxi / E-hailing)

i. Only drivers with PSV Taxi / E-hailing License are allowed to be registered as E-hailing drivers only.

ii. Drivers who have passed the health examination and passed the Vocational Theory Test but have not received a PSV Taxi / E-hailing License are allowed to be registered as e-hailing drivers. However, a copy of the JPJL8 or JPJL8A together with the printed copy of the Vocational Theory Test results should be sent by the driver to the E-hailing company for record purposes.

\*\* Article ii, only allowed up to December 31, 2019.

C. Vehicle inspection at PUSPAKOM

i. Vehicles aged 3 (Three) years and above which is registered as an e-hailing vehicle (with eVP) must undergo annual inspection of the vehicle at PUSPAKOM.

ii. Vehicles that are 3 (Three) years of age and above and do not have eVP are not allowed to be taken to PUSPAKOM for inspection.

D. Insurance and E-hailing vehicle stickers

i. The Company always ensures that insurance for drivers, vehicles, passengers and third parties is available before e-hailing and eVP services are provided.

ii. All e-hailing vehicles that have eVP must display the e-hailing vehicle sticker as directed by JPJ and DOB.

## PASSENGER

Date: October 11, 2019 Time: 23:20

Memorandum from Road Transport Department of Malaysia (JPJ).

Dear DOB passengers,

### IMPORTANT NOTICE!

#### E-HAILING SERVICE CONTROL

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1. Please be informed that E-hailing services regulations will be commenced starting October 12, 2019. All passengers and drivers shall comply with the following:

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i. All E-hailing passengers arriving from KLIA and KLIA 2 airports are **MUST** be carried out at Level 1 E-hailing Pickup Area **ONLY**.

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ii. Drivers who have passed the health examination and passed the Vocational Theory Test but have not received a PSV Taxi / E-hailing License are allowed to be registered as e-hailing drivers.

#### C. Vehicle inspection at PUSPAKOM

i. Vehicles aged 3 (Three) years and above which is registered as an e-hailing vehicle (with eVP) must undergo annual inspection of the vehicle at PUSPAKOM.

ii. Vehicles that are 3 (Three) years of age and above and do not have eVP are not allowed to be taken to PUSPAKOM for inspection.

#### D. Insurance and E-hailing vehicle stickers

i. The Company always ensures that insurance for drivers, vehicles, passengers and third parties is available before e-hailing and eVP services are provided.

ii. All e-hailing vehicles that have eVP must display the e-hailing vehicle sticker as directed by JPJ and DOB.

Thanks & Best Regards,

The Management